

**Agricultural Scientists Recruitment Board
Krishi Anusandhan Bhawan – I,
Pusa Campus, New Delhi - 110012**

Sub: E-Tender No 2017_DARE_277080_1 inviting bids for Operating and Managing of the Online Examination Facility of ASRB.

The clarification on various points raised in the the pre bid meeting held on 13.12.2017 and other queries received through E-mail, is as under:

Sl No.	Section/Para/Page Reference	Existing Text	Query/Suggestion	ASRB Clarification
i.	6.1 Pre Qualification Criteria, point no. 3, page 38 of 80	The Bidder must be CMMI Dev ver 1.3 level 5, ISO 9001:2015 and ISO 27001:2013 Certified in the field relevant to scope of work under this tender.	The Bidder must be CMMI Dev level 5, ISO 9001:2015 and ISO 27001:2013 and a third party Cert-In certified in the field relevant to scope of work under this tender.	The clause may be treated to be amended as under: "The Bidder must be CMMI Dev level 5/3, ISO 9001:2015 and ISO 27001:2013 and a third party Cert-In certified in the field relevant to scope of work under this tender." Addendum issued accordingly.
ii.	6.1 Pre Qualification Criteria, point no. 4, page 38 of 80	The bidder must have an office in the National Capital Region (NCR) and 4 regional offices across India with PAN India Presence.	The bidder and its consortium partner must have an office in the National Capital Region (NCR) and 4 regional offices across India with PAN India Presence.	"The bidder and/or its consortium partner must have an office in the National Capital Region (NCR) and 4 regional offices across India with PAN India Presence."
iii.	6.1 Pre Qualification Criteria, point no. 6, page 38 of 80	The Bidder and consortium partner should be established online solution providing company, should have successfully executed three	The Bidder and consortium partner should be an established online solution providing company, should have successfully executed two assignments of similar nature during the last Three financial years of Conducting Online cum computer based test Examinations of at least 20,000 candidates annually.	No change

		assignments of similar nature during the last five financial years of Conducting Online cum computer based test Examinations of at least 20,000 candidates annually as well as providing Q&M support.		
iv.	Module Wise scope of work	Online registration of applications, managing online payment of fee, generation of e-admit cards, sending SMS and e-mail to registered candidates for downloading of e-admission certificate as well as any other update relating to Examination.	<p>A. Please confirm tentative go live date for the Online Application Portal</p> <p>B. Please confirm duration of hosting in months for the Online Application Form.</p> <p>C. For online payment, we assume the transaction charges for online payment will be borne either by ASRB or levied to candidates. Please confirm.</p> <p>D. We assume the registration fees collected through online payment will need to be credited directly into ASRB bank account.</p> <p>E. Please confirm if the Third party Payment collector for integration will be provided by ASRB or need to be provided by the bidder</p>	<p>(A) and (B) No confirm dates can be given. The facility may be used as and when required.</p> <p>(D) Yes</p> <p>(E) to be provided by ASRB.</p> <p>C) Confirmed.</p>
v.		Last three year record says, approx. 50000 candidate appearing per Year, at an average.	<p>A. We assume exams will be required to be conducted only on Sat/Sun. Please confirm.</p> <p>B. Please confirm if the exam is to be conducted in Single or Multiple consecutive days</p> <p>C. Please confirm if the exam is to be conducted in Single or Multiple sections</p>	<p>(A) No, it could be any Day.</p> <p>(B) & (C) could be conducted on single or multiple days and single and multiple slot.</p>

		This is for calculation purpose only. Figure may increase/d decrease.	D. Please share historic trend of candidate counts across each test city for various exams	(D) Already indicated under 3.1,3.2 and 3.4(ii) of the tender document .
vi.	Module Wise scope of work	Selected vendor will develop or customize the online examination application forms.	<p>A. We assume the exam software need to be developed by the vendor. Please confirm</p> <p>B. Please confirm language required for conducting the exam</p> <p>C. Please confirm expected Exam Date</p> <p>D. We assume the questions are MCQ type only. Please confirm</p> <p>E. Please share number of qts. per paper (min and max.)</p> <p>F. Please confirm duration of exam min. and max for different exam modules.</p> <p>G. We assume the candidate billing will be as per scheduled candidate. Please confirm</p> <p>H. How many such online computer based exam event/drivers are expected to happen in a year?</p>	<p>(A) Yes</p> <p>(B) English and Hindi- bilingual.</p> <p>(C) clarified against 4 (A) above.</p> <p>(D) Yes</p> <p>(E) 150 questions but could be changed at the discretion of ASRB.</p> <p>(F) 2 Hours per Slot.</p> <p>(G) Already clarified in the tender document .</p> <p>(H) No confirm figure can be given.</p>
vii		Per Registered Candidate	We assume this means per Scheduled candidate who is issued an Admit Card – pl confirm	It is per registered application.
viii	Tender document page (56-61)	Various Penalties	Penalty can be levied provided they can be solely attributable to the vendor's performance -The penalty amounts are very stiff – we request that the liability be capped at 10% as per industry standard	No Change
ix.	Tender document page (16)	Maintenance and operation of ASRB DC and DR in ASRB HQ, New Delhi	For the conduct of high stakes exams a Tier III DC and DR is required. We have a tier III DC at our location. Rather than setting this up at ASRB –would it not be possible to use our DC and DR services? Also the DR should be located at a different seismic zone from the Primary DC	Can not be agreed
x.	Proposed modules operation and	Scope of work	We would like to know either you looking for vendor for end to end recruitment/admission process including the complete	The scope of work is very clear

	maintenanc ce of the facility		recruitment software. (OR) You looking for vendor operations, maintenance of the current infrastructure including data center, Disaster recovery center etc. Infrastructure maintenance, support engineers, helpdesk etc for conduct of exam, If yes, Exam software provided by whom?	
xi.	Tender Fees and EMD amount	EMD amount Rs.2,00,000	As per PROCUREMENT POLICY IN INDIA Government of India's Purchase and Price preference policy. As per the Government Order, Government Departments and PSU's are to extend the following benefits to SSI units like us 1. Exemption of Tender document fees and EMD. 2. Price Preference up to 15% over the quotation of large scale units Kindly amend the clauses based on PROCUREMENT POLICY OF INDIA	Addendum issued.
xii	Prequalific ation Criteria	3) The bidder must be CMMi Dev. Ver.1.3 Level 5, ISO 9001:2015 and ISO 27001:2013 certified in the field relevant to the scope of work under the tender	We have ISO 9001, ISO 27001. SEI CMMI Level 5 or above is require for those software company exporting the Software especially to US and European countries. In tender, these conditions are published to favour only a few company. Hence, the objective of the term 'Open Tender' is defeated. Kindly amend the clause, remove CMMI level clause.	The qualification criteria cannot be changed to suit the requirement of a particular company.
xiii	Number of Candidates		A) Number of candidate applied for recruitment, admission and other exams of each discipline in the year of 2016-17. We requesting you to share those details number of candidates, various discipline wise, city wise break-up	Please read para 3.1, 3.2 and 3.4 (ii) document.
xiv	Exam dates		We request you to share the tentative exam date, number of days tentative, expected number of candidates and number of discipline for the year of 2017-18,2018-19 and 2019-20	Clarified under point Sri. No. iv) __A&B
xv	Tender document 8.4	Module-I, A(i), A(ii) to be Unit	Price Bid Kindly explain in detail with examples and calculation for L1.	The criteria is already explained in detail. The agency

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Commercial Evaluation	<p>price multiplied for 30,000 candidate and B to be Unit price multiplied for 20,000 candidate</p> <p>Module – II A(i), A(ii) to be Unit price multiplied for 30,000 candidate and B to be Unit price multiplied for 20,000 candidate</p> <p>Module –III Lumpsum amount A(i),(ii),(iii) and B unit multiple by 20,000 candidates</p>	<p>should have attended pre-bid meeting scheduled on 13.12.2017 if there was still any doubt.</p>
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This is for information of all concerned.

(S.P. Sanwal)
Controller of Examinations

